

SALSIFY | Guide

# PRODUCT PAGE **BEST PRACTICES FOR BRANDS**

A STRATEGY GUIDE FOR CREATING GREAT PRODUCT PAGES — FROM TOP TO BOTTOM

## THE RAPID PACE OF ECOMMERCE

Digital commerce is growing at a rapid rate. [Business Insider](#) predicts ecommerce sales will reach \$3.914 trillion globally in 2021. How do you compete when your search rank is now equivalent to your market share?

If you want to win on the digital shelf, you should approach product pages as an opportunity to offer a high-quality brand experience. Implementing a product page strategy will set you up for success.



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*Source: Business Insider*

### WHAT'S INSIDE?

- Why a Product Page Strategy Is Essential
- 4 Essential Elements of a Product Page Strategy
- How CommerceXM Supports Great Product Page Experiences

## WHY A PRODUCT PAGE **STRATEGY IS ESSENTIAL**

When you shop for products in a brick-and-mortar store, you get the full tactile experience. Unfortunately, this can be difficult to replicate on the digital shelf. You can offer the next best thing, however, with a product page strategy that includes key elements on your product page.

### **4 ESSENTIAL ELEMENTS OF A PRODUCT PAGE STRATEGY**

Let's examine the four essential parts of a product page, starting from top to bottom.

#### **1. PRODUCT COPY**

When writing product copy, it's helpful to think like a customer. What would they want to see on a product page? A great way to gain a customer's perspective is to look up common search queries so you can answer them in your product descriptions. You can also evaluate the competition — especially those with a higher search rank than you — for inspiration.

Specific product description language and a consistent tone can help you tell a story with your copy. You can achieve this by using sensory words that evoke strong feelings, like silky, lush, smooth, and sharp. This will help a customer better envision owning your product.

#### **PRODUCT DESCRIPTIONS SHOULD INCLUDE:**

- Product features, including technical details;
- Benefits related to using the product;
- Instructions;
- Warranty details; and
- Important product information.

## **2. PRODUCT VISUALS**

Text-based content is great. It provides customers with details about everything your product offers. But text alone won't help you win on the digital shelf. It should be paired with visuals like product images, videos, and graphics.

Product images are an essential part of a product page. You can show how the product looks on a model or in a setting, like your kitchen or backyard. Customers will appreciate image galleries that they can enlarge and scroll through.

Videos are also helpful to include on your page. You can feature videos explaining your product's features or demonstrating how to use it. Try to include at least one video.

Brand story graphics that tie all your product pages together are essential. When you create enhanced content that contains the brand story, it shows the consumer your commitment to quality products and making products customers love.

## **3. INTERACTIVE ELEMENTS**

A typical product page includes a product description, a few images, and maybe a video. But the best product page experiences take it a step further with interactive elements.

For example, comparison charts explain how a product compares to similar products or other products in the same product family. Unboxing videos show the excitement of the person opening their package.

All these extra content elements bridge that gap of not physically touching and seeing the product before purchasing.

## **4. TESTIMONIALS**

Consumers look to their peers to know what products to buy. If your customers love your product, encourage them to leave ratings and user reviews on your product page. Reading or hearing the thoughts of a person who has already purchased it is the next best thing to being in the store.

Testimonials can include both text-based reviews as well as videos showing the customer unboxing and using the product. The more positive reviews you have, the more comfortable a first-time buyer will feel purchasing your product.

## HOW COMMERCEXM SUPPORTS GREAT PRODUCT PAGE EXPERIENCES

It takes a lot of work and interdepartmental collaboration to create engaging, compelling product page experiences. Creating these types of experiences requires a solution like the [Salsify Commerce Experience Management \(CommerceXM\) platform](#).

Salsify CommerceXM offers the product experience management tools you need to create and deliver on your product page strategy. It provides a central location for your teams to collaborate on the content needed for your product pages.

### YOU CAN USE A COMMERCEXM TO:

- Manage your visual content, like images, videos, PDFs, and more.
- Create enhanced content that elevates your product page experience.
- Design channel-specific versions of your product pages.
- Review your product page performance and optimize it to work for each channel.



If you haven't started working on your product page strategy, it's time to get started. Request a demo of Salsify CommerceXM to see how it can help you advance your product page strategy and build the best product experiences.

[Request Demo](#)

**Ocean Spray Grapefruit Juice - Straight from the Grove**

**100% Grapefruit Juice**  
Our 100% Grapefruit Juice is full of goodness and is made with real fruit juice, with no artificial flavors.

**Sweet, Invigorating Grapefruit Taste**  
Improve your daily routine with Ocean Spray Grapefruit Juice. Packed with nutrients and sweet goodness.

**100 Calories Per Serving**  
Each serving of Ruby Red grapefruit juice is only 100 calories and contains no high fructose corn syrup.

**Tropical Ruby Sorbet**  
8 ounces Ocean Spray® 100% Ruby Red Grapefruit Juice  
1 1/2-ounce can tropical fruit salad, drained

**Directions**  
Place ingredients in a food processor. Process until the mixture is smooth. Pour into a non-metal container. Freeze just until firm, about 2 hours. Break up into pieces and process in food processor until smooth. Return grapefruit mixture to container and freeze until firm. Remove from freezer about 10 minutes before serving. Spoon into serving dishes.

**From Our Farms to Your Table**

**Farmer-Owned**  
Ocean Spray has been a farmer-owned fruit cooperative since 1930.

**Straight from the Grove**  
Our delicious grapefruit juices and drinks have a fresh-picked taste straight from the grove.

**The Goodness of Grapefruit**  
Our products are made with the fresh goodness of real grapefruit.

Building a product page strategy — from top to bottom — could help your brand engage shoppers with product copy, visuals, interactive elements, and testimonials.

Source: Ocean Spray, Amazon